



CUSTOMER
CASE

5x faster customs declarations with 30% lower compliance costs

H.Essers is a leading logistics provider handling thousands of customs declarations daily. Complex regulations and manual processes led to delays and errors, increasing operational costs and compliance risks. The company needed a scalable, efficient solution to optimise its customs workflows and reduce error margins.



Challenge

Manual customs declarations were time-consuming and error-prone, with a 7% error rate and long processing times. Compliance costs were rising, and peak workload periods made scalability challenging. The company required an automated, accurate, and future-proof solution.

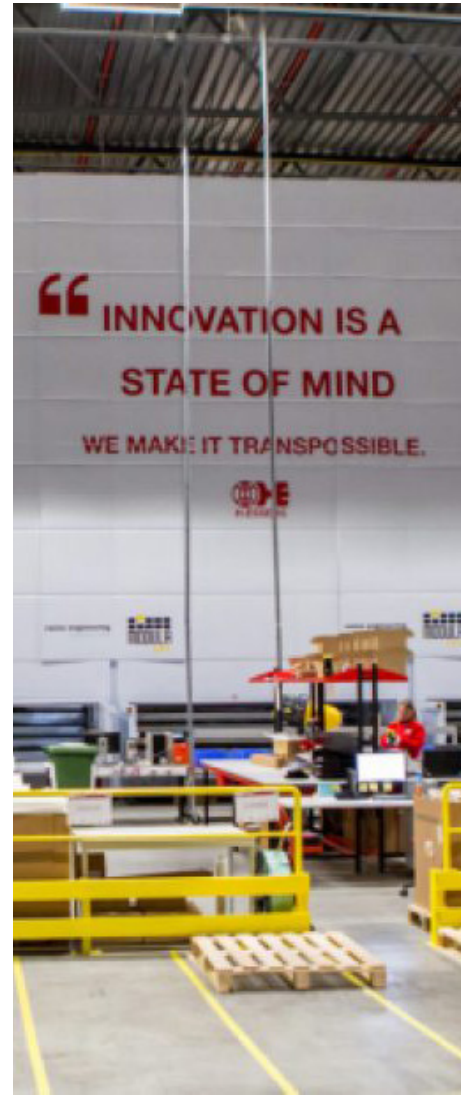


Solution

Customaite implemented an AI-driven solution for automated customs declarations. Intelligent validation and machine learning technology improved accuracy and processing speed, while seamless integration with existing systems ensured a smooth workflow.

5x faster processing and 30% cost savings

Customaite's AI solution reduced the average processing time from 15 to 3 minutes per declaration, cutting compliance costs by 30%. Automated checks lowered the error rate to less than 1%, resulting in more efficient operations and faster turnaround times.



Key Benefits



PRODUCTIVITY BOOST

Automation increases processing capacity from 10 to 50 declarations per hour.



FUTURE-PROOF SOLUTION

AI continuously learns and adapts, ensuring ongoing compliance with regulations.



EFFICIENCY UNLEASHED

Seamless integration with existing systems minimises manual intervention and accelerates workflows.



How Customaite made the difference

Customaite combined expertise in AI and process optimisation to develop a fully integrated, tailored solution. By working closely with H.Essers, Customaite ensured rapid implementation with minimal disruption to existing operations. With real-time validations and a user-friendly interface, Customaite transformed the customs process into a streamlined, error-free workflow.

Don't take our word for it



"Thanks to Customaite's AI solution, we not only save time and costs but also ensure 100% compliance."

Wim Gijbels
Business Unit Manager
Forwarding & Customs

